



HSTP Steering Committee Meeting (Human Services Transportation Plan)/ HSTP Rural Subcommittee/HSTP Urban Subcommittee (in lieu of Lack of Quorum)

Tuesday, February 3, 2026 – 12:00 PM

Open to the Public

**Meeting Location:
EP!C (Board Room)**

1913 W. Townline Rd., Peoria, IL 61615

Microsoft Teams • [Need help?](#)

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Meeting ID: 276 151 495 318

Passcode: Aq9JA268

OR

Dial in by phone:

[+1 929-346-7201](tel:+19293467201)

Phone conference ID: 847 614 021#

Agenda

- 1. Welcome, Introductions, & Roll Call**
- 2. Public Comment**
- 3. Approval of minutes:**
 - a. June 3, 2025 minutes (last meeting with quorum)**
 - b. December 16, 2026 minutes (last meeting held, no quorum)**
- 4. Working with Elected Officials: Presentation by Laura Calderon, Illinois Public Transit Association**
- 5. Provider and Agency Updates**
- 6. HSTP Coordinator Report**
- 7. Other**
 - a. Next meeting: Tuesday, April 7, 2026, at 12:00 p.m.**
- 8. Adjourn**

Opportunities for public comment will be afforded.

For more information, contact Reema Abi-Akar at (309) 673-9796 ext. 231 or rabiakar@tricountyrpc.org, or visit <http://www.tricountyrpc.org/transportation/transit/>

In compliance with the Americans with Disabilities Act, should any person wishing to attend this meeting need special accommodations for signing or other communications, please contact the Tri-County Regional Planning Commission Office at (309) 673-9330.

**Human Services Transportation Plan Steering Committee/
HSTP Rural Subcommittee/HSTP Urban Subcommittee (in lieu of
Lack of Quorum)**

Tuesday, June 3, 2025 – 12:00 PM

EP!C Board Room, 1913 W. Townline Rd., Peoria, IL 61615

Meeting Minutes

1. Welcome, Introductions, & Roll Call

Reema Abi-Akar called the meeting to order at 12:04 p.m.

RURAL AREA SUBCOMMITTEE				
Name	Organization	Representing	Present	Absent
Shelly Entrekin*	FCRT/FCRC	Fulton	X	
Barb Long*				X
Audra Miles	Fulton County PCOM	Fulton	~X	
Joe Coffin	Thrive Community Services	Knox	X	
Kraig Boynton	City of Galesburg	Knox	X	
Hannah Fuchs	Marshall-Stark PCOM	Marshall		X
David Lueders	Marshall County Board	Marshall	X	
Mary Patton	AARP	Peoria		X
Allison Borland	SEAPCO	Peoria	~X	
Traci Dowell	MSW Projects	Stark		X
Shannon Peterson	CIAOA	Stark	~X	
Meghan Brake	TMCSEA	Tazewell	~X	
Alisha Dault	Pekin Park District	Tazewell	X	
Tyler Rogers	ADDWC	Woodford		X
Alexandra Maxwell** Darren Howlett	We Care	Woodford	X	

URBAN AREA SUBCOMMITTEE

Dawn Harper	EP!C	Agency	X	
Jodi Scott	Advocates for Access	CIL	X	
Dr. ShamRA Robinson*	Greater Peoria Mass Transit District	Provider		X
Angel Marinich*				X
Kylie Rathmann	Express Employment Professionals	Agency		X
Chris Mitchell*	Paratransit Users	User		X
Connie Schiele*				X
Jim Bremner	Washington Township	Partner	X	
Greg Cassidy	TCRC	Agency	X	

* = Shared seat

** = Proxy Vote

~ = Present via phone or Internet

Also in attendance:

Reema Abi-Akar, Tri-County Regional Planning Commission (TCRPC)
Lori Reynolds, TCRPC
Katy Deadmond, Western Illinois Area Agency on Aging (WIAAA)
Melissa Ohrwall, Illinois Department of Transportation IDOT
Pastor Chuck Brown, CJ Harvest

Attending virtually:

Dawn Cook, Tazewell County PCOM
Sabrina Bedenko, Illinois Valley Center for Independent Living (IVCIL)
Brad Siltman, Greater Peoria Mass Transit District (GPMTD)
Colleen Hamilton, Fresenius Kidney Care

2. Public Comment

No public comment.

3. Approval of April 1, 2025 minutes

Kraig Boynton motioned to approve the minutes from the April 1, 2025 meeting. Greg Cassidy seconded the motion. Motion carried, with the following corrections: Melissa Ohrwall (IDOT) attended the meeting in person, and Brad Siltman (GPMTD) and Lindsey Kerr (LifeLine Pilots), attended the meeting in person, not virtually.

4. Presentation by Pastor Chuck Brown from CJ Harvest

Pastor Chuck Brown presented the following: He and his wife Julia, who works at CWTC, started working on CJ Harvest when they recognized the south side of Peoria is a food desert, which means a mile or two away from fresh groceries, or 10 miles if in a rural area.

It turned out to be a much larger project than they expected, and he said that with competition from Wal-Mart, Kroger, and Aldi that residents have become dependent on, people have forgotten about the small-town grocer. They have budgeted for shrinkage, which was the downfall of the corporate grocers that left the area. He said that they will have plenty of security on hand. Pastor Brown stated that they have thought of senior and disabled customers by buying a car that can transport them to the store so they can get out of the house.

They want the store to be a friendly neighborhood meeting place, with a barbecue restaurant. The store will have a private label, and they have partnered with local farmers. He hopes to open in late September and provide residents with a healthier choice of foods to combat obesity and cancer.

5. Provider and Agency Updates

Western Illinois Area Agency on Aging (WIAAA)

Katy Deadmond had nothing to report.

Marshall County Board

Dave Leuders was excited to report their two minivans have arrived.

Fulton County Rural Transit/Fulton County Resource Center (FCRT/FCRC)

Shelly Entrekin reported that they received a 14-passenger van and minivan.

Advocates for Access

Jodi Scott had nothing to report.

Illinois Department of Transportation (IDOT)

Melissa Orhwall reported that there is a new tab for inventory in BlackCat, and if you see any discrepancies let her know. Be aware that a bus had the hydraulic cord cut when it was caught on the wheelchair lift. This could put your vehicle out of commission.

Washington Township

Jim Bremner reported that the Washington senior taxi service has changed cab providers, now using TDK Events very successfully. The age has been lowered to 62, and a ride anywhere around Washington is \$3. Peoria or Morton rides are \$5. They gave 180 rides last month, 223 this month.

Pekin Park District

Alisha Dault reported that they received two wheelchair vans, but one has died. They are working on getting an SUV. Pekin Farmers Market started this week.

EP!C

Dawn Harper reported they are having electrical issues with the vehicles they received, so have been using Enterprise for ambulatory vans, and it's working out well. The WOW disability fair at EP!C will happen again this year with CityLink on July 24.

TCRC/We Care

Greg Cassidy had nothing to report for TCRC, but he introduced Alex Maxwell as the new director of We Care's transportation department. He said that the 50th anniversary celebration during the Morton Pumpkin Festival will include a spaghetti dinner and free rides.

City of Galesburg

Kraig Boynton reported that they have received seven paratransit vehicles. Capacity is increasing, and they are now using a dispatch software. Their next project is to start working on Medicaid.

Thrive Community Services

Joe Coffin reported they have received three new wheelchair lift vans that have issues with the lifts, and two used minivans.

Special Education Association of Peoria County (SEAPCO)

Allison Borland had nothing to report, but she has been asked to be on the steering committee for the Bartonville ATP.

Fulton County PCOM

Audra Miles had nothing to report.

Greater Peoria Mass Transit District (GPMTD)

Brad Siltman stated that if anyone has ADA issues to let him know, and he reported that they received five CVP vehicles and are expecting three more next week. They also have four minivans for support vehicles being delivered this week. They are working on getting systems transferred over.

Tazewell County PCOM

Dawn Cook reported that the Peoria County Emergency Expo will be July 23 at Grand Prairie.

Tazewell-Mason Counties Special Education Association (TMCSEA)

Meghan Brake had nothing to report.

Illinois Valley Center for Independent Living (IVCIL)

Sabrina Bedenko had nothing to report.

Central Illinois Agency on Aging (CIAOA)

Shannon Peterson reported they are hiring some new employees to help with the transportation program to better assist their clients, and they are constantly brainstorming ways to improve the program.

Illinois Valley Center for Independent Living (IVCIL)

Sabrina Bedenko had nothing to report.

6. HSTP Coordinator Report

- a. Reema reported that the HSTP document has been officially updated and can be viewed at <https://tricountyrpc.org/> under Documents > Plans.
- b. Reema reported that the Long-Range Transportation Plan document has also been officially updated and can be viewed on website.
- c. The Regional Food Council of Central Illinois at www.regionalfoodcouncil.org, has quarterly meetings if anyone is interested.
- d. Reema will be out of the office most of the remainder of June and half of July.

7. Other

- Meghan Brake asked the group what they do with old vehicles when they get new ones.
 - Kraig Boynton responded that IDOT staff will help locate a new home for used vehicles.
 - Melissa Orhwall explained that if there is still life in the vehicle, they will coordinate a transfer.
 - Meghan stated she is looking for a 14-passenger vehicle.
 - Melissa said she will pass that request along.
 - Reema asked if that's only for 5310.
 - Melissa stated that it could potentially be moved to a 5311 agency if it meets the FTA rules.
 - Dawn Harper asked what to do if you can't find the contract information requested for the vehicle to be disposed of.
 - Melissa responded that it's a quick look-up for IDOT, just call.
- Next meeting: Tuesday, August 5, 2025, at 12:00 p.m.

8. Adjourn

The meeting was adjourned at 12:58 p.m.

**Human Services Transportation Plan Steering Committee/
HSTP Rural Subcommittee/HSTP Urban Subcommittee (in lieu of
Lack of Quorum)**

Tuesday, December 16, 2025 – 12:00 PM

EPIC Board Room, 1913 W. Townline Rd., Peoria, IL 61615

Meeting Minutes

1. Welcome, Introductions, & Roll Call

Reema Abi-Akar called the meeting to order at 12:02 p.m.

RURAL AREA SUBCOMMITTEE				
Name	Organization	Representing	Present	Absent
Shelly Entrekin*	FCRT/FCRC	Fulton	~X	
Barb Long*				X
Audra Miles	Fulton County PCOM	Fulton	X	
Joe Coffin	Thrive Community Services	Knox		X
Kraig Boynton	City of Galesburg	Knox	X	
Hannah Fuchs	Marshall-Stark PCOM	Marshall		X
David Lueders	Marshall County Board	Marshall	X	
Mary Patton	AARP	Peoria		X
Allison Borland	SEAPCO	Peoria	X	
Traci Dowell	MSW Projects	Stark		X
Shannon Peterson	CIAOA	Stark		X
Meghan Brake	TMCSEA	Tazewell	X	
Alisha Dault	Pekin Park District	Tazewell		X
Tyler Rogers	ADDWC	Woodford	X	
Alexandra Maxwell	We Care	Woodford	X	
URBAN AREA SUBCOMMITTEE				
Dawn Harper	EPIC	Agency	X	
Jodi Scott	Advocates for Access	CIL	~X	
Dr. ShamRA Robinson	Greater Peoria Mass Transit District	Provider	X	
Kylie Rathmann	Interested Stakeholder	Partner		X
Chris Mitchell*	Paratransit Users	User		X
Connie Schiele*				X
Jim Bremner	Washington Township	Partner		X
Greg Cassidy	TCRC	Agency	~X	

* = Shared seat

** = Proxy Vote

~ = Present via phone or Internet

Also in attendance:

Reema Abi-Akar, Tri-County Regional Planning Commission (TCRPC)
Lori Reynolds, TCRPC
Gavin Hunt, TCRPC
Jared Arthur, Snyder Village
John Bannon, RTAC
Haley Dorothy, WIRC

Also attending virtually:

Adrianna Leach, Snyder Village
Marie Argubright, IVCIL
Dawn Cook, Tazewell County PCOM

2. Public Comment

None

3. Approval of minutes:

- a. June 3, 2025 minutes**
- b. August 5, 2025 minutes**
- c. October 7, 2025 minutes**

There was no quorum, so a vote was not taken. No necessary changes were noted.

4. Presentation by Kraig Boynton from the City of Galesburg: Urban Public Transportation

Presentation Summary

Kraig Boynton gave a presentation on Galesburg Public Transportation Fixed Route System & Vision Plan. He stated that he uses the term 'urban' loosely because they have probably the smallest fixed route systems in the state.

They currently have four fixed routes, three 60-minute loops, and one 30-minute loop, and they are on a flag stop system, running Monday through Saturday, 7:00 a.m. to 6:15 p.m. Their key destinations are downtown, retail, medical, Knox College, and Carl Sandburg Junior College. In addition, they have a Handivan paratransit service to compliment the system. The system's key challenges are long travel times, limited hours, and no Sunday service. Routes have not changed since the 1990s. They are working on building a reliable fleet of vehicles, securing staff, and working through funding constraints.

In 2024, a study was commissioned to complete a comprehensive system audit, identify inefficiencies, evaluate county-wide needs, and develop a data-driven vision. Proposed recommendations included replacing loops with bi-directional routes, expanding from four to five routes, moving away from flag stops, improving travel times, and providing clearer navigation.

Broadening access was also recommended, which would include county-wide on-demand service, longer hours, future regional route options, and improved stops, signage, and shelters.

Estimated costs for these changes would mean an approximately 24% budget increase (\$750,000), higher operating costs, capital needs of buses, stops, and a transfer center. Many of these items are eligible for state and/or federal grants. Positive changes would be shorter, more reliable trips, better access to employment and medical care, stronger regional connections, and better positioning for grants. Negative effects could be more staffing and vehicles would be needed, riders would have to learn new routes, the system would depend on multi-year grant cycles, and changes must be phased in.

The recommended path forward would include four phases:

- Phase 1: Switch from flag stops to planned stops for efficiency
- Phase 2: Work with Knox County to secure funding for county on-demand rides
- Phase 3: Analyze data collected from new software and surveys to determine potential route changes
- Phase 4: Explore regional routes and new transfer center

There would be a need to continue engagement with agencies and riders to make sure needs are met.

Questions and Answers

Gavin asked what kinds of additions or modifications are planned for signage. Kraig responded that the signage currently in place is probably from the 1980s, so they are looking at software, QR codes, and color coding.

Reema asked if Quincy was studied, or will it be used as a model. Kraig stated that Galesburg and Quincy speak regularly, sharing ideas back and forth. Even though the study recommended bi-directional routes, community members prefer the looped routes because they can go to more places.

One attendee asked how the study was funded and who conducted the study. Kraig responded that IDOT paid for the study, and it was done by Nelson\Nygaard. TransSystems did the previous study in 2018-2019, so they wanted a fresh set of eyes.

Reema asked how long Kraig anticipates each phase taking. Kraig responded that they are already working on eliminating flag stops this year. Working with the county will take place over the next 12-18 months.

He would like to wait at least a year before making any changes to routes, and exploring regional routes and the transfer center all depends on what funding they receive.

Gavin asked what other transportation is available in Galesburg, like Amtrak. Kraig responded that they had Trailways, but it was recently purchased by Jefferson. Hopefully they can get a transfer center near Amtrak because right now, their transfer center is at the intersection of Main and Prairie Streets, right on the street, so if the street is closed for a parade or a downtown event, they are moved, which is confusing for the patrons.

5. CVP Updates: Applications Open March 2026

Reema spoke about the Consolidated Vehicle Procurement (CVP) Application, with notes provided by Zoe Keller from IDOT. This is federal funding for replacing or purchasing new ADA accessible vehicles, aimed mainly at transporting seniors and people with disabilities. Several agencies in this group have received a grant to purchase vehicles for free. The catch is that IDOT must monitor each program, so it must be executed properly.

The grant program opens periodically; we're getting close to a new grant opening in about March 2026. The due date will be in May, and awards are anticipated in July. BlackCat is a website that many agencies use for grants through the State of Illinois, and this is where you will find the CVP application when it is posted.

If you need to join BlackCat or add a new person, email Zoe Keller at zoe.keller@illinois.gov, and she can help you do so. The application will tell you if it accepts your status. If you have a vehicle through this program that has been totaled recently, you would apply this way to have it replaced.

Zoe says when filling out the application, ask for everything you need, and don't feel like you're asking for too much. There is a section to justify whether you need a larger or smaller vehicle, your mileage needs, etc. You get higher points if your organization has a representative attending these HSTP meetings, so that's another reason why Reema is happy to see you at every meeting, and this attendance requirement in relation to CVP is stated in this group's bylaws. Reema stated that she will share all of these notes via email, and IDOT will also be sending more information.

6. Provider and Agency Updates

Fulton County Program Compliance Oversight Monitor (PCOM)
Audra Miles had nothing to report.

We Care

Alexandra Maxwell had nothing to report.

City of Galesburg

Kraig Boynton had nothing additional to report.

EPIC

Dawn Harper had nothing to report.

Rural Transit Assistance Center (RTAC)

John Bannon reported that RTAC does online training with a paid subscription on the TAPTCO platform. Interested persons can email him or Mable Kreps to get set up. In-person topics include Defensive Driving, Emergency Procedures, Passenger Assistance, and Passenger Emergencies. "Working with Elected Officials" in-person training will be at 1pm on January 21 at the Springfield Mass Transit training room. The RTAC conference is March 3-5 in Springfield, and statewide rodeo on April 25. [RTAC Training Opportunities](#)

Western Illinois Regional Council (WIRC)

Haley Dorothy had nothing to report.

Greater Peoria Mass Transit District (GPMTD)

Dr. ShamRA Robinson reported that CityLift is in its second week of using WeDriveU, who replaced TransDev to manage CityLift and CountyLink.

Marshall County Board

David Lueders has been trying to get in touch with someone to get rid of a couple vehicles but having no luck.

Snyder Village

Jared Arthur and Adrianna Leach had nothing to report.

ADDWCC

Tyler Rogers had nothing to report.

Special Education Association of Peoria County (SEAPCO)

Allison Borland had nothing to report.

Tazewell-Mason Counties Special Education Association (TMCSEA)

Meghan Brake reported that East Peoria High School will be the location of the Tazewell County Resource Fair next year, for students ages 14 and up, or any age students that have disabilities that need resources. Contact her if an agency would like to be represented at the fair. It will be held April 29

from 5:00 -7:00 p.m.

Tri-County Regional Planning Commission (TCRPC)

Gavin Hunt reported that Tri-County is continuing work on a Bus Stop Accessibility Plan. He can do a presentation in a few months when it is completed.

Tazewell County PCOM

Dawn Cook had nothing to report but asked how much funding for the CVP will be allocated. Reema stated that she would pass along that question.

Tazewell County Resource Centers (TCRC)

Greg Cassidy had nothing to report.

Advocates for Access – Center for Independent Living

Jodi Scott had nothing to report.

Illinois Valley Center for Independent Living

Marie Argubright had nothing to report.

Fulton County Rural Transit/Fulton County Resource Center

Shelly Entrekin had nothing to report.

7. HSTP Coordinator Report

Reema stated that she and Shelly Entriken will be on the HSTP coordinator panel at the RTAC conference that John mentioned on March 3-5 in Springfield.

8. Other

- Next meeting: Tuesday, February 3, 2026, at 12:00 p.m.

9. Adjourn

Reema adjourned the meeting at 12:40 p.m.

OUR PARTNERS



Connect Transit partners with numerous community organizations throughout Bloomington-Normal to provide access to opportunities, build economy, reduce social isolation, have a positive impact on the local environment, and improve overall quality of life. Many of these organizations provide resources to underserved members of our community.

Activity and Recreation Center

McLean County

Baby Fold

McLean County Chamber of Commerce

Back2School Alliance

McLean County Court Services

Best Buddies IL

McLean County Government Center

Birth 2 Five

McLean County Health Department

Bloom School

McLean County Museum of History

Bloomington Area Career Center

McLean County Regional Planning Commission

Bloomington Bison

Mid-Illinois Realtors Association

Boys & Girls Club

Miller Park Zoo

Brightpoint

Normal CornBelters

Chestnut Health Systems

Normal Parks & Recreation

Children's Discovery Museum

Normal Rotary

City of Bloomington

Private, Public, and Home Schools

Department of Children and Families

Project Oz

Eastland Suites

Public Libraries

Economic Development Council

Salvation Army

Faith in Action

Senior Living Facilities

Friends of the Constitution Trail

Seniors in Isolation

Heartland Community College

St. Jude Childrens Research

Heartland Head Start

Sustainability Clean Up

Home Sweet Home Ministries

Town of Normal

Illinois Day of the Dozier

United Way

Illinois State University

Veteran's Assistance Commission

Illinois Wesleyan University

West Bloomington Revitalization Project

Immigration Project

Western Avenue Community Center

Life CIL

Westminster Village

Recovering from the Pandemic: A Plan for Recovery

Heartland Community College Workforce Development



AT A GLANCE

Connect Transit provides safe and reliable public transportation services in Bloomington-Normal, IL. Serving a population of over 134,000 residents within 50 square miles, Connect Transit provides over 2.1 million rides per year. Each vehicle in our fleet is fully ADA accessible to provide access for all people, including those with disabilities.

164 TOTAL EMPLOYEES

102 Vehicle Operators
 19 Maintenance
 11 Dispatchers/Customer Service Representatives
 32 Administration/Management
 82% Represented by the Amalgamated Transit Union (ATU)

PASSENGER PROFILE

50% Do not have a Driver's License
 67% No access to a vehicle
 68% Earn less than \$50,000
 52% Below poverty level
 54.2% Minority
 45.8 % White

WHY PEOPLE RIDE

41.9% School
 28.2% Work
 11.7% Personal
 11.0% Shopping
 3.1% Medical
 1.4% Recreational



Fixed Route

5.2% Ridership Increase in FY24
 15 Routes
 32 Diesel Buses (35' - 40')
 6 Hybrid Buses (40')

Mobility ADA Paratransit

15.4% Ridership Increase in FY24
 22 Lift Equipped Vans (26')
 Serves entire service area
 Same hours and days as fixed service.

Connect FLEX

Over 54,000 Bookings in FY24

5 Ramp Equipped Vans (21')
 On-demand service.
 Serves low-income community in a food, medical, and transit desert in southwest Bloomington.

Connect GO

Launching in July 2025
 Serving rural McLean County.
 Connecting rural lifestyle with urban opportunities.
 Service to all of McLean County

UPCOMING PROJECTS

Radio System Update (2025)
 Safety and Security Improvements (2026)
 Fare Collection System Update (2026)

FUNDED PROJECTS

Downtown Bloomington Transit Center (2026)
 On-Site Training and Storage Facility (2027)
 Revenue Vehicle Update:
 13 Fixed Route & 10 Microtransit (2025)

COMMUNITY PARTNER PROJECTS

Sale of Connect Transit Property to Home Sweet Home Ministries for non-congregate housing village to provide stability and shelter to unhoused people. (2025)

Heartland Community College Workforce Development (2027)

AUGUSTA TRANSIT

Fact Sheet

THANK YOU FOR YOUR SUPPORT!

\$14+ million awarded in 2024

- \$11 mil:** Funds six (6) Battery Electric Buses, Charging Equipment and installation of electrical infrastructure to meet Climate Action Plan Goals
- \$1.7 mil:** Funds the redesign & repurpose the Broad Street Transfer Facility into a Community Resource and State-of-the-Art Transit Hub
- \$1.0 mil:** Funds Workforce Development enabling the continuous training of bus operators and mechanics/technicians and the purchase of a Bus Simulator

Augusta Transit 2024 Facts

- ◆ 423,982 unlinked trips (2023) averaging 1,386 daily riders
- ◆ 31 Revenue Vehicles: 18 fixed route, 7 Paratransit/ADA & 6 Rural Buses
- ◆ 2 in 5 transit riders (40%) lack a drivers license and 7 in 10 (70%) do not own a car
- ◆ 619 Bus Stops include 92 (15%) with a shelter and 187 (30%) lack a sidewalk

Positive Trends in 2024

City of Augusta awarded host venue for the Georgia Transit Association Annual Conference
November 19-21, 2025
<https://www.gatransit.org/>

Augusta Transit continues the retrofit and upgrade of 619 bus stops with signage, benches, shelters, ADA compliance, and wayfinding systems

During 2024 Augusta Transit invited to speak at national and regional events to share best practices and lessons learned in its transit to clean energy



EXPANDING THE FLEET
Five (5) GILLIG Battery
Electric Buses arriving in
2025. More details soon!

AUGUSTA TRANSIT

Community Perspectives



November 2024: Careers Day at a local elementary school in Augusta GA. Kids lined up to get on the big green transit bus. For the majority of kids it was their first time and they loved it!



June 2024: Augusta Transit receives a Piano from the Jessey Norman School of the Arts Gifted Piano Project, a project that puts musical and visual arts in the hands of the community. Music brings people together and becomes another reason to use transit.

Charles Black a visually impaired rider commutes daily by transit. For Charles 'bussing services are essential in my daily life. It allows me to enjoy an active lifestyle while giving me the versatility to go where I want independently whenever I choose!'



November 2024: A bus operator unexpectedly received a note of appreciation in a Thanksgiving card. All bus operators work hard getting people where they need to go safely and on time!



Mission—

To give our customers access to all regions of Augusta-Richmond County by providing quality, dependable, safe, accessible, and affordable transportation, thereby enhancing the mobility of the general public as well as the transportation disadvantaged.